



UOW
COLLEGE
AUSTRALIA

UOW College Homestay Student Terms and Conditions

You agree to the following terms and conditions when you apply for a homestay placement with UOWCA:

1. What you agree to do:

- a. To tell UOWCA immediately if there is any change to the information given in this application.
- b. To provide all details of your medical and dietary requirements.
- c. To contact UOWCA or your Host if you have concerns regarding your health or welfare prior to travel or while in Australia.
- d. To comply with any reasonable house rules the Host gives you. These may include, but are not limited to, the following:
 - i. Helping with minor chores around the home;
 - ii. Attending meals on time and at a time set by the Host;
 - iii. Using resources such as water and electricity responsibly;
 - iv. Using the appliances in the home with care;
 - v. Being considerate and keeping noise to a minimum especially in the mornings and evenings.
- e. To notify UOWCA if you find any house rules unreasonable or if difficulties arise between you and the Host.
- f. To communicate effectively with your Host when in Australia and maintain reasonable contact at all times.
- g. To respect the privacy and belongings of the Host.
- h. To keep your bedroom in a clean and tidy manner and to allow the Host to check the room for cleanliness and safety on an agreed scheduled basis.
- i. To immediately inform your Host of any damage to the home or its contents. Students may be required to pay for any damages or breakages caused by the Student.
- j. To endeavour to develop a positive relationship with your Host.
- k. To be financially independent and meet all personal expenses for travel, entertainment, telephone calls, medical expenses and other personal, incidental costs.
- l. To not smoke in the Host home at any time or on their premises without prior approval from the Host.
- m. To not bring alcohol into the home without prior approval from the Host.
- n. To not consume any illicit substances or engage with any illegal activities at any time or place during your homestay.
- o. To maintain good personal hygiene including showering regularly.

- p. To only invite guests to the home with the knowledge and permission of the Host and no overnight visitors permitted for Students under 18 years of age unless approved by UOWCA.
- q. To abide by any curfew provided to you by your Host or Education Provider if under 18 years of age.
- r. To notify your homestay Host if you plan to be away from your homestay overnight, ensuring you provide the required notice period to UOWCA if you wish to apply for a Room holiday rate reduction if away for a minimum of 7 nights as detailed in the *Homestay Fees and Refunds Procedure*. If you are under 18 years of age you will also require written permission from your education provider.
- s. To provide UOWCA and your Host with the required notice period should you wish to terminate your placement or payment in lieu of notice as detailed in the *Homestay Fees and Refunds Procedure*.
- t. To abide by and be bound by the *Homestay Fees and Refunds Procedure* and *Homestay Policy* available on the following webpage: <https://www.uowcollege.edu.au/support-resources/policies-procedures/>

2. What UOWCA agrees to do:

- a. To place Host Students with the most suitable Host available based on their profile and preferences.
- b. To take reasonable steps to endeavour to settle any disputes that arise between you and the Host.
- c. To assist with Student relocation where practicable.
- d. To maintain open lines of communication with the Host, the institution of study and you.
- e. To visit and inspect Homestay premises from time to time to ensure that standards are being met.
- f. To provide a 24-hour emergency number for Hosts to contact in the case of emergency situations.

3. Variation

- a. UOWCA may vary these *Terms and Conditions*, the *Homestay Fees and Refunds Procedure*, the *Assessment of Host Family and Accommodation Inspection Procedure* and *Homestay Policy* available on the following webpage: <https://www.uowcollege.edu.au/support-resources/policies-procedures/> at any time and shall provide written notice to you.

4. Fees & Payment

- a. You must abide by the *Homestay Fees and Refunds Procedure* available on the following webpage: <https://www.uowcollege.edu.au/support-resources/policies-procedures/>
- b. UOWCA may review and update homestay fees in line with market conditions from time to time. Students in an ongoing placement will be provided with at least 1 months' notice of any changes to their homestay fees.